



FRASER
VETERINARY
PHYSIOTHERAPY

Fraser Veterinary Physiotherapy

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Email: enquiries@fraservetphysio.co.uk

Web: www.fraservetphysio.co.uk

Veterinary Consent/Referral Form

Owner Details			
Name		Address	
Tel			
Email		Postcode	
Animal Details			
Name		Sex	
Breed		Colour	
DOB		Weight	
Veterinary Surgeon Name:			
Practice Address/Stamp:		Tel no:	
		Email:	
Summary of condition and relevant medical history:			
Investigations (Xray, MRI, ROM etc.) and their findings:			
Medication:			
I give my consent for the above named animal to receive Veterinary Physiotherapy treatment with Fraser Veterinary Physiotherapy.			
Vet Signature:		Date:	
I declare that I am the legal owner of the above-named animal and that all the information shown on this form is correct. I have read and fully accept the terms and conditions printed overleaf. Terms and conditions can also be viewed at www.fraservetphysio.co.uk/termsandconditions			
Owner Signature:		Date:	

Please complete, sign and email back to enquiries@fraservetphysio.co.uk

Terms and Conditions

Fraser Veterinary Physiotherapy is dedicated to putting the welfare of their patients at the forefront of their care and providing high quality treatments all times. By confirming your booking, you are agreeing to the terms and conditions which are stated below:

1. A Veterinary Referral Form (VRF) must be completed prior to any treatment. This is in agreement with The Veterinary Surgeons Act 1996, specifically The Veterinary Surgeons (Exemptions) Order 2015 which states that a Veterinary Physiotherapist can only treat animals by veterinary referral. The VRF only needs to be completed once.
2. All VRFs, client consent forms and treatment notes will be stored digitally and manually for 7 years.
3. Treatment fees are payable at the end of each session by cash or by card. Future appointments will only be made once payment has been received.
4. Many insurance companies will reimburse costs for veterinary physiotherapy and hydrotherapy. However, it is advised that you check your policy before booking an appointment. Fraser Veterinary Physiotherapy is not liable if you are unable to claim back the cost of treatment via your insurance policy.
5. A full 24 hours-notice of cancellation is needed, or you are liable to pay a £15 cancellation fee. Missed appointments must be paid in full. Please call us on 07531232297 if you are unable to attend your appointment.
6. We reserve the right to cancel your appointment and will inform you as far in advance as possible if this is the case.
7. When using any offer or promotion, this must be mentioned and discussed at the time of booking. Any offer or promotion can be withdrawn at any point by Fraser Veterinary Physiotherapy.
8. The owner must ensure that their animal is clean and dry for their physiotherapy appointment.
9. Fraser Veterinary Physiotherapy will ensure that all prospective clients are fully informed on any and all excess travel costs if they are not located within 20 miles of Ruddington, Nottinghamshire. Any distance outside of this radius will be charged at a rate of 45p per additional mile (according to the shortest distance on Google Maps, disregarding any routes that include tolls).
10. Initial consultations will be charged at £55 for 60 minutes, follow up maintenance appointments will be charged at £45 for 60 minutes or £30 for 30 minutes. All payments will be taken on the day of, and prior to, treatment. Payment can be made by cash or card; however, cheques and BACS are not accepted.
11. If your animal is suffering from a contagious disease, you must cancel your appointment. This includes, but is not limited to, ear, eye and skin infections, gastric upsets, kennel cough, worms and/or fleas. The animal can only continue physiotherapy treatment when the animal has been cleared by a vet.
12. Animals must be up to date on all vaccinations. Please be prepared to show vaccination records.
13. We reserve the right to take photographs and/or video footage of your pet throughout their treatment for their records. If you would prefer not to have your animal photographed for any reason, please notify us at the start of your appointment.
14. Fraser Veterinary Physiotherapy reserves the right to refuse or cancel any treatment if any of the above Terms and Conditions are not adhered to, or if they feel that treatment would put themselves, the animal or anyone else at risk.

For more information please visit www.fraservetphysio.co.uk or call us on 07531232297.